

What is our managed antivirus service?

K3 deploys and manages antivirus software for all IT infrastructure, including servers, desktop PCs and laptops, to protect against viruses, spyware and malware. This software helps to shield your business from costly and disruptive cyberattacks and ensures resilience against current and emerging IT threats.

Antivirus comes in two main forms: traditional and Advanced Threat Protection (ATP). Traditional products install an antivirus client locally to a PC or server, with updates delivered on an “as and when available” basis via definition updates. ATP is a cloud-based product with a lighter installed client. It uses machine learning and artificial intelligence to deliver an “always up to date” security service that does not require definition updates to provide protection against cyberthreats.













K3 can advise which form of antivirus is best suited to your business.

What are the benefits?

- Signature-based threat detection blocks 100% of known viruses and spyware for peace of mind that your business is watertight against virus threats
- Rolls back infected Windows PCs to a previous clean state
- Identifies weak points and vulnerabilities to reinforce via an in-depth malware audit service
- Fully scalable should you grow or new threats develop
- Daily reports, web administration console and delegated management for complete visibility
- Ongoing scans for continued diligence against emerging threats, including scheduling options
- P2P and automated updates and upgrades
- Managed personal firewall and HIPs

How much does it cost?

Prices vary depending on the contract cover and service options you choose. All options are available as fixed monthly payment plans with no upfront costs.

CONTRACT COVER OPTIONS	ESSENTIAL	PROFESSIONAL	ENTERPRISE
Software license			
AV platform support			
Move, changes, add and delete			
Virus recovery			
Hours of cover	Mon to Fri 8am to 6pm or 24/5 or 24/7	Mon to Fri 8am to 6pm or 24/5 or 24/7	Sunday to Monday 24/7

 Additional charge or service required

Product Features as per data sheets

Installation / Setup / Configuration:- POE

- **Essential** – Supply of software only, managed by customer. Platform support provided by K3.
- **Professional** – Customer managed, support and MDAC assistance provided by K3. Assisted clean-up and recovery if taken in conjunction with server or desktop support.
- **Enterprise** – Fully managed by K3, only available when purchased in conjunction with a fully managed hosted service as part of the full compliance and control enterprise service.

Please call us on **0844 579 0800** to discuss your specific requirements.